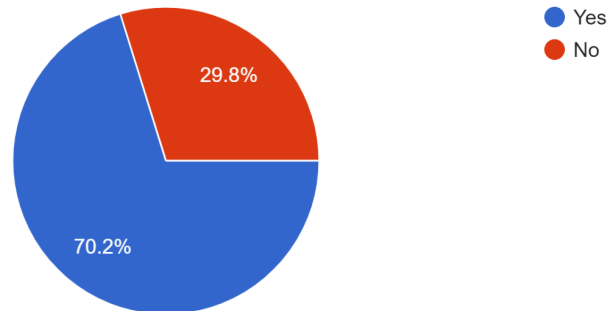


1. Do you have a Southwick Public Library card?

Do you have a Southwick Public Library card?

265 responses



2. What do you see as the library's greatest strengths?

The hours
staff; location; sunny, bright, clean facility
the staff ...they are friendly, helpful and knowledgeable
Personable and family oriented. Friendly staff always
Ability to access books from all regional libraries.
People who work there
Staff, services (programs etc.) and collection.
The ability to obtain books from other libraries if not available in Southwick-This is a powerful resource which should be maintain through technology!
Programs
Day time adult programs
Getting new releases quickly
Access to free books of all kinds from cooking to children books. So great for kids books since they are what help promote new readers.
Books
The community programs

Great diversity on most recent publications
Accessibility
Books
knowledgeable people helping others
Being helpful
Very helpful people/wonderful access
The variety of books
The amount of book and other that are very inclusive
Great staff & location; great variety
helpful staff
An excellent selection of books.
The staff
Lego club, summer reading challenge
Receptiveness to new ideas
Good staff and CW Mars participation
The staff
Children's Library
Location and picking up book
Always willing to acquire the books I request! Always willing to help!
Community events.
Staff knowledge and Publication selection
Unhindered access to art, literature, science, without undue censorship
Friendliness and adapting to what patrons need/want
Participating in the CWMars.
Youth learning away from screen
Access to CWMars
Printers, tax information and book selections
Not sure. I'm have not used the library in years
New nice
Nice staff, good selection

Helpful staff, access to other material through CWMars
The employees are so helpful and engage with the public just like you want a library to
Being a member of CW Mars
Information & Communication
Adult programs, great conversations, Book Box!
recent , book selections
Classes, book club, presentations and, of course, all the wonderful resources available there-especially books.
Selection of materials
staff
Helpful staff. Well-rounded collection of materials. Varied programming.
Community events and clubs
The staff is always friendly and helpful. The inventory is good.
The variety of books and their participation with the schools.
Free books
So far they have everything I have asked for. And the girls behind the desks are so helpful.
Location
Summer Reading Program
Children's programs
Outreach
My child loves lego club
Nice people
Computer access
Quiet, good studying for college
Well organized
Don't use the library (don't think about it)
Access to Mars & various additional DVD's, CD's, Books on CD
Tradition
Great area for children
People
Resource for children

Access to computers and internet
Ability to get books from other library's ex Westfield Springfield
Book selection
You can get book from all over
Book box for kids, children's corner
Books
Community resource
Ease of use for holds, pickups and all extras
That it is there!
The availability of all children's books
Great programs for kids
Service to community
Content, staff, facilities
Available internet, resources for community
Diversity
Accessibility
Activities for community esp. children
Research books and computer info
Quiet space & go to for students/ school reading requests
Staff
Number of books
Courses
Friendly staff
The children's section
Good community outreach with programs
Providing resources to the community
Books
Access
Ability to inter-borrow from other libraries
Since I don't go, I can't answer anything below.
Place to study and look up information
Easy access
Functions like cooking classes, etc.

Friendly staff/helpful
Good people and great resources
Resources, programs, location
Adult Programs
Helpful staff, plenty of space
Great selection of books & services
Staff
Computers
They have great books and it's a quiet place
Supportive- easy to ask questions
Location
Close to my home
CW Mars
Being there
No
Hours of availability
Friendly service
Helps kids after school
Children's program
Good selection of books
Staff
Yes
Unknown
No comment
Community
Information for kids and adults
Everything
Organization and ease if yse
Personal service and location
Great programs for free
Great variety of books and resources uncensored

Great staff, comfortable, lots of choices
No
Convenience
(unreadable)
Staff
Community programs
IDK
Online
Children's story
Public Information
Haven't seen the library
All the fabulous different varieties of checkout items
Lots of books
Electronic resources/current news
Knowledge
Access to information
Access/safe
Variety of books
Children's area & books
Personel
My children benefit
Children's area
Employees are helpful
Kids room/kid events
Children's library
Personal service
Excellent support- staff
Very accessible- friendly and helpful staff, great books
Many resources
Having access to the computers, wi-fi, printing, and a broad range of books
Place for kids
N/A
Personnell

Teen/young adult activities, helpful courses, etc.
Informative people
People helping
Friendly staff
I like the size & layout
Wonderful people working!
Location
Accessibility to all of MA libraries, children's library
Books and events for town members
Quality service
Helpfulness and friendliness
More digital copies
Free use of internet
Resources
Kid programs
More after school programs
Very helpful
Exposure to the world
Reading books is very important
Location
Availability for options of information
The programs & selections
Location, selection of books, friendly staff
on going programs for children and adults
On line access
Friendly atmosphere, have enjoyed displaying artwork- in past
Education of all ages
My use is limited to borrowing CDs. The community spirit and helpful staff is obvious
They do a lot for kids & teens
Selection of materials
Accessibility
CWMARS Libby Overdrive
Community involvement- keep kids involved

New books available
Availability
Children's section
Great for kids of all ages
Children's section
Unk
Accessibility
The children's section is amazing. The events you do for children are too notch
New books.
Personel
There seems to be many programs and activities available for all age levels. I'm always reading in the Pennysaver and Westfield News about them.

3. What areas could the library improve?

More children programs in the evenings and weekends. There are working parents who would like to partake but all toddler programs are during the day
Community presence
Having book clubs at night or Saturday morning.
IMAGE! People don't seem to know that the library has so much to offer them, no matter their interests or stage of life.
Larger teen space for after school when the kids want to work on group projects
More than one book club to appeal to a variety of interests.
Needs to have more financial support for the library's budget (salary, for the collection , and the building).
More events and programs to support local needs.
Updated childrens section
More selection paperback books
more collaboration with the schools
More books on CDs NON FICTION i
More hours of operation
Presentations for adultsadults
More open hours but I understand about budgets
Overall I think the library does a good job

Offering help/classes for tech devices
E-books that are more for young teens
More e-book that are more youth
More activities for homeschooled youths
increase hours for example open at 9 AM
More evening educational/music programs for adults.
More fun activities, more reading challenges
More free and discounted passes to museums etc.
For a small town library, it is wonderful
More toddler events on evenings and weekends
None known
Ability to sign up for events online.
Can't think of anything
cannot speak specifically to Southwick Library yet.
Don't know if they have this already, but perhaps a collection of instrument instruction books so parents don't have to buy something that their child will use briefly.
Offering more space for community service meetings.
Later hours, having more study rooms for small groups. Being able to eat/drink while u study. Agawam library is very functionally appealing.
More weekend access to support working families
N/A
More quiet study when I went to college was not quiet
More adult programs
Promote the monthly art exhibition more
Longer hours, more museum passes
Nothing.
more adult programs
More space for all of the above!
Continue special programs for adults - 1 class programs
additional hours
Books but then they are very efficient in getting the books from other libraries.
Add to museum passes and library of things.
There seemed to be so many rules especially in regards to the children's area that it felt unwelcoming

Please get some artist and history magazines
More events
None
Hours Open
Open more hours
Magazines
Technology
Open house (coffee & donuts)
Quicker connectivity
Youth programs
Would be great to expand & more technology use for kids who need to school work
More money to them
Later hours
Larger selections
More of the same popular books
More activities
Kids books
I've had only positive
None needed
Increased child programs
More community support, internet access help finding jobs, etc.
Programs
Technology
Remote online access
More magazines pertaining to men's interests!
Create more UTD market strategies to draw in targeted population
Longer hours
Children programs
Adult workshops
Extracurricular events
Hours
N/A Don't Go
Hours
Hours

More large print books
None
Event publicity
Children's programs- hours for working parents
More outreach? How to easily find out about programs, classes. Automatically sent to my email.
Don't know yet
The place near the doors where people study, they need to make it a little bigger
More activities for teens
Not sure
None
More selection of books
More events and books
Marketing/limited space
Allow access from outside resources like 4-H
Not sure
Unknown
No comment
Seating
More kids activities advertised
Don't know, seems fine to me
More Christian digital audiobooks
Unsensorship of material available
I go there w/ my grandson weekdays to do his homework. The high school kids are too loud. Can we go back to the decorum of being quiet that would be helpful.
No
? an art program
More programs for teens, not just take home bags, children's programs in the evening and on Saturdays for working people
Older teen programs
IDK
Unknown haven't been there
Unsure
Promotion information

Better selection
Work in collaboration efforts of Whalley Park events/transportation
Community outreach
Free services for all
Unk
Unsure
None
Do not know of any
Hours
More softcover books
Different hours
N/A
Present a positive Christian view
Extended hours
Can't think of any
They could expand and be larger in size with more materials
Online access to materia
N/A
Movies
More senior events
Updated audio
More books
More activities
Children's/youth section 8-12 more vairyety
More events to make it fun!
Speakers/Presentions
Hours
Overall size
Cheaper printer fees to 10 cents per sheet
Advertising upcoming programs
Bring in science speakers birds were great
Not sure
More daytime hours 60+ programs
Better hours

Need more later times for children's programs
More copies of each online book
Radio communication (unreadable)
N/A
Larger kids area
Divirity
?
When scheduling events have pre-registration to ensure guaranteed attendance
None
N/A
Unk
Children
I think maybe having more agricultural based kids books, so children can learn about southwick's rich farm history
I think the library is wonderful!

4. Are there any age (or other) groups that you feel the library isn't reaching?

No

N/A

Not sure

no

Elderly

Teens

No

None

Middle age men and women 30-40

Library patrons seem to be young families and retirees. There's a whole chunk of people in the middle that might somehow be better served.

Young adult maybe not sure

People in their twenty's and newer families without children.

Young teenage groups to strengthen their understanding of current and historical USA information not necessarily covered in school!

40s

20-30 year old readers

40-50

More books for non binary people

I don't have any knowledge about that

You do well with all ages

From what I've seen, I think that its very inclusive

Not really

More story time in the evening

Would be interested in senior programs.

Teen, Young Adult, Parents

Not sure but when my kids were younger we were at the library several times a week and loved it.

None know

No.

50-60 professionals

In general, seniors with limited transportation

College students

Not sure. Disabled? Autism spectrum?

Nope

Sometimes Teen events should be available for adults.

Direct visits and contact with the Swk teachers to connect with curriculum may help get more middle and high school kids in.

none

Not sure.

Homeschoolers

No, I feel there is some thing for everyone in our Southwick library

Hopefully students

Over 60

14-18

Adolescents

4-8

14-45 up

50-60 years

Middle agers

Not sure, my boys are all grown. Library was great when we used it.

Old People

Younger 2-6 grades

Seems good

Is there an adult book club or reading group?

Not that I know of

They have all age groups

Not that I know

I don't know

59

60+

Dont jnow

Youth?

Teens thru 30's

Teens & Millenials

17-19 year olds

Young Adult

Would be interested in preschool activities

18+

Nope

Don't know

Middle age people

8-12

Teen & Older

50+

Unsure

Children

All sorts of people

Your delivery to the retirement community has been greatly appreciated as has been your supplying multiple copies for our book club

Below 18

Younger

Adults

I believe that the library touches all age groups

5. What would you like to see the library include as part of its services? (This can be programs, resources, the physical library setting, etc.)

Open the meeting areas to community organizers
Charging stations; announcements of upcoming town events in the foyer; better advertising of its electronic services (to reach millennials with no time to get to the library, but who might use its e-services)
more daytime programs i.e.lecturers, musicians
College prep (program for teens headed to college) on how to utilize the library resources
I'd like to see the library encourage out of library book clubs to acomodate different schedules and setings.
Evening Adult Book Discussion group and in a perfect world a room added on dedicated to crafting with tile or vinyl flooring and sinks for washing up and washable tables and chairs so children, teens and adults could craft, paint etc.
Lectures on science, space, aviation, and careers of the future.
Health and Wellness classes /exercise
Bring some experts to speak about problems with guns, racism, environment, new trends in agriculture, etc
More info on area and regional events
Classes, movies,
More musical programs
Tech tutoring
More art programs for youth and teens
I wish that there were more programs for kids between youth and teen
Homeschool activities- science stuff/technology
a larger community room for functions
More events
Interested in promoting the library with more special events
Yoga, Clubs

No c/o
Have all events on zoom also.
Certification classes, Microsoft, Quickbooks etc
Maybe a delivery option for shut ins?
Help desk for basic computer skills!
Remote access to genealogy programs
Adult ed type classes: learn a craft-knitting, crocheting....
I think they have enough right now
I'm pleased.
crafts
Career and resume/linked in services and on-going connections to work opportunities.
Craft programs - single classes
More varied new books
Any new programs should be considered. I'm not even sure of all the programs offered now.
Homeschool programs/ similar to what you run for school age children but during school hours on Friday
Career planning for teens & adults
Senior internet workshops
drinks
More programs and advertising for those
Marketing (more) and reading group
Book Clubs
Children's reading programs
Quiet study area
Children's activities
More nature activities
More interactive classes
Maybe intriguing teen technology programs with appealing prizes, etc. More events painting, trivia nights? Pocket book bingo
Outreach to inform public of programs, email for new releases & programs
Genealogy
Current events/speakers
Whatever is in demand.
Computers
More adult activities- Ancestry, discussion groups

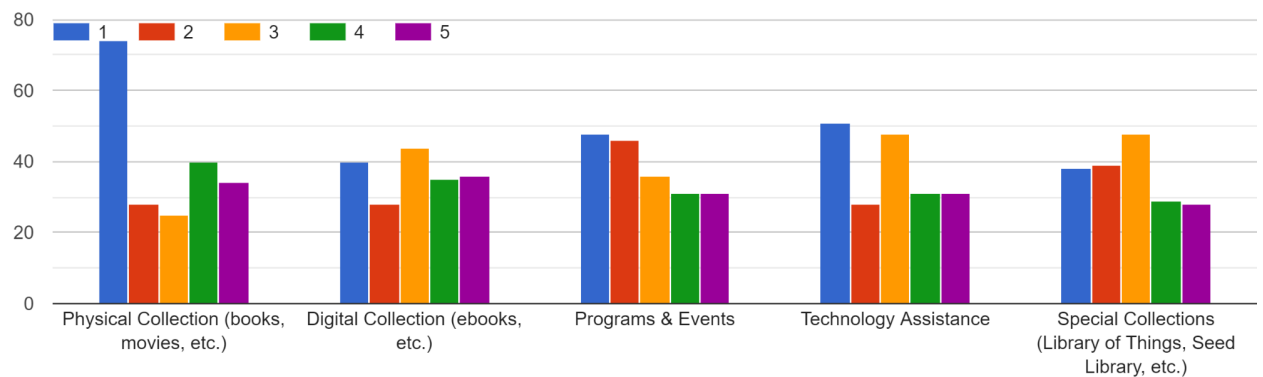
Programs
No adds needed
All good
Music
I'm not even sure what is available now. Online CWMars is great and I use it a lot but it has also reduced my trips to the physical building.
Think it's great
More programs and that's it
Marketing plan
Not at this time
Not sure
Mobile (?) senior drop off
More technology to access it's info
Programs for seniors- daytime
Easy app for e-books
More programs
Partner w/ local youth programs (ie 4H)
More programs for all ages
Not sure
Unknown
No comment
No opinion
More music programs
More activities for seniors
Good programs- more spaces to do homework- quiet places
No
Art programs
None
Cancer support groups
Maker Space
Resources for voting- candidate stances (plus online accessibility)
Book signing for children's book authors
Baby/toddler & parents activities on weekends
None

Resources/programs
Copies/faxes
Unk
Yes
Open to the majority
N/A
N/A
Parent groups (dads)
Programs & services are great
Any new ideas!
Free classes, outside seating area
Groups
Talk Groups
More outreach to SRS high school students with resume courses, understanding finances, etc.
More info programs
More programs
More books
Classes
Teen & Senior programs
Education for adults
More public education for adults & kids
More events
Improve technology
Workshops
All Good
Programs
Crafts
More programs
Not sure
CPR, first aid, babysitters training classes
Better marketing plan
The library needs to add a study area to allow a better area for students from other schools & colleges

Ukulele rentals
Information for (unreadable)
"Traveling library"
More CPR & babysitting classes
Continue children's activities
Old book donation drop box
Teach kids life skills
Movie days/nights
N/A
I think app based programs like iReady and Amplify are very important for kids
Fine as it is!
I've enjoyed some lectures (historical)(food) and animal programs over the years. Would also enjoy more musical programs.

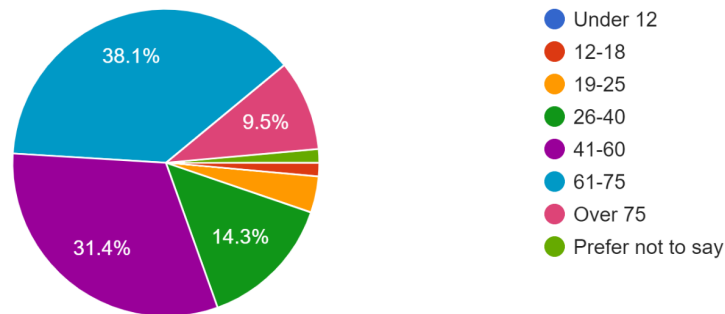
6. On a scale of 1-5 (1 being the most important, 5 being the least important) how would you rank these library services?

On a scale of 1-5 (1 being the most important, 5 being the least important) how would you rank these library services?



7. Please tell us your age:

Please tell us your age:
210 responses



8. Please use the box below if you have any additional comments! Thank you for your time.

Thank you

Thanks for serving our community!

I think the library is an asset to our community and enjoy it very much. Hope it isn't a dying resource. Books are better in hand than online. Need a way to encourage the use of the library for future generations and the importance reading to your young child is and the bond it creates. The library is a great asset

A few years ago I joined the book club. The library director chose the books based on inexpensive availability. I think the members should chose the books. I was not usually available on Tuesdays (which I think was the determined date).

The workers at their desk are always extremely helpful as well as having humor!

I think the library does an amazing job considering the resources they have available to them. They did an amazing job during COVID offering pickup services and online programming.

The library has continued to make a positive contribution to the community.

Is there a way the schools can identify children/families in need that the library could link with the schools to help with learning/technology/ or extra support that they may not have at home or not have availability at the schools to offer?

I enjoy the monthly book club.

I love the Library!

I enjoy the library.

Improve (unreadable) in summer! Thank you for all you do!

Thank you! :)

Thank you, you're a wonderful asset to the community

For a small town, the library seems HUGE! Book boxes, events, always have answers for my questions, fun social groups. It's a safe place that is always offering something new. The staff is awesome!

Thank you for all you do for Southwick!

Wonderful library setting, great resources and very helpful staff.... Grateful for the CW Mars interface.
Thank you.

I use the library and inter loan services a lot, including the puzzles

Thank you for serving the town so well!

Improve the website sharing the tech services available .

Frankly it is not perfect and much less than I am use in CT but I am very glad that it is there and very impressed that it is a volunteer library.

I live in southwick and did have a southwick library card but mostly go to the agawam library

I have friends who praise the Southwick library and use it as a quiet place to study

Community Garden

Use my Westfield card

Please help to upgrade the library for the benefit of our youth and our future (name omitted)

Thank you the library is great!

Too many lights at night, save the cost!

Family says its good

Just moved to Southwick, haven't had a chance to visit

I don't use the library so it would not for me to (unreadable)

Music programs

I've used the library as a quiet space to work on a revision. Staff was great.

Somehow work with the town 40 year plan to bring library into Southwick's future?

Life is good.

Way to know all library offers

Can we post posters about 4H program & 4H fair?

Great staff!!!

I feel the library has sensorship and needs to improve this alot

I love our library

Thank you!

N/A

It is good now

I should get a library card :)

Thank you for looking into the future

I really appreciate the cooperation of the library staff in implementing the book club at Southwick Village

You're welcome- thank you for your kind service

Love our little library

I'm afraid I haven't used the library for 20 years

Enjoy very much

Great selection of books-especially new releases!