



Town of Southwick

High Speed Internet Committee

454 COLLEGE HIGHWAY, SOUTHWICK, MA 01077

Telephone (413) 569-0515 Fax (413) 569-0515

Monday, February 24, 2020 @6:30 pm

MEMBERS IN ATTENDANCE: Chairman, Doug Moglin
Clerk, Alisha Sullivan
Marlene Quinlan
James Johnson

GUESTS: None.

Minutes:

1. Meeting called to order at 6:37 p.m.
2. Members reviewed the minutes from the meeting that took place on February 10, 2020. **Jim made a motion to accept the minutes and Marlene seconded. All other members were in favor.**
3. Doug advised the committee that Pari Hoxha must step down from his role due to a change in job role.
4. Doug asked for public comment, and there were none.
5. Go Net Speed

Doug left a message for Go Net Speed and has been unable to connect with them but will continue to work towards it. Jim advised that he has researched this, and they are already in many cities in Connecticut, including Hartford, West Hartford, Glastonbury, etc. Jim inquired whether they would come to Southwick and was told no, but with 10% commitment then they would come. Doug stated if they would be willing to take over the entire project, we would consider this option assuming their prices were comparable to Westfield G&E. Jim discussed the internet speed in Go Net Speed's various packages. Doug will coordinate a visit with Go Net Speed for a future meeting. Jim noted that he would like to know whether Go Net Speed would require any claims to be brought under state law other than Massachusetts.

6. Survey

Doug noted that we were able to pay for the fee to receive all of the survey results, and about 92% of the respondents had internet service today. None of the respondents had dial-up, and a small amount had mobile internet service. The majority of the respondents had Comcast, and the next largest is 3% with Verizon. Primary uses of internet was mixed, with the majority being communication, and a large number of works from home and entertainment reasons being selected. The themes found in the survey results were that respondents were dissatisfied with service and pricing. Marlene noted that other respondents noted they were just looking for more options.

When asked if individuals would be willing to switch their internet service provider, 91.4% responded yes, and 6% responded no, and 99% of individuals left their names, and 135 individuals left an address (out of 260), and 134 individuals left an email address.

7. 5G

Doug discussed an article commenting on the merger of T-Mobile and Sprint. Marlene stated she would like someone to come in to talk to us about the future of 5G, as we had previously discussed.

8. Alisha noted that she will have a conflict for the next 2 months and we discussed rescheduling future meetings to a different day of the week. Doug will reach out to the Go Net Speed folks to try to schedule a date to have them come in to talk to us, and we will schedule our future meeting to correspond with that.
9. **Marlene made a motion to adjourn the meeting and was seconded by Jim. All were in favor and the meeting was adjourned at 6:58 p.m.**

Public comments:

There were no public comments at this time.