

#### COMMONWEALTH OF MASSACHUSETTS

# Town of Southwick

# High Speed Internet Committee

454 COLLEGE HIGHWAY, SOUTHWICK, MA 01077 Telephone (413) 569-0515 Fax (413) 569-0515

## Monday, February 10, 2020

MEMBERS IN ATTENDANCE: Chairman, Doug Moglin

Clerk, Alisha Sullivan Secretary, Annie Hanson

Chris Boyd

Marlene Quinlan James Johnson

**GUESTS:** Corrinne Pooler

#### **MINUTES:**

- 1. The meeting was called to order at 6:35 PM.
- Members reviewed the minutes from the meeting that took place on January 27, 2020. Jim made a motion to accept the minutes and Chris seconded. Alisha abstained and all other members were in favor.
- 3. Survey

So far, the survey has reached over 200 Southwick residents. Unfortunately, unless the committee pays to see the answers, they were only able to see 60 responses. The committee plans to upgrade to see the rest of the answers, as this survey is crucial for members to see where residents stand on their opinions with their internet provider. Though members could only review 60 responses at this time, they were not shocked to see that most of the surveys were similar to each other. Cost was one of the main concerns, as well as not having an option in terms of what internet provider residents can choose from. Corrinne, chimed in to mention that only new customers of Xfinity get a good deal, but after their first year, the prices continually rise. Members have mentioned this in the past, but it's great to hear feedback from someone in the Southwick community that is interested in what the next steps will be in Southwick for internet.

#### 4. Go Net Speed

As of now, there are no updates as far as hearing from Go Net Speed. Doug will call them by the next meeting.

#### **5.** 5G

In surrounding towns and cities, including Agawam, Springfield, Chicopee and Holyoke, there is already 5G in place for mobile phones. T mobile wants to follow suit, which will be a topic at

HSIC Minutes 1.27.2020

the next meeting. Members mentioned that it would be great to have someone who is well-informed on 5G to come in to a meeting to speak more on the topic.

- 6. A motion was made by Doug to adjourn the meeting and was seconded by Marlene. All were in favor and the meeting was adjourned at 7:10.
- 7. The next meeting is scheduled for Monday, February 24th, 2020 at 6:30 PM.

### **Public comments:**

There were no public comments at this time.

HSIC Minutes 1.27.2020 2